

INTERNATIONAL STUDENT PAYMENTS JUST GOT EASIER!



PAY 24/7

Through experience, we know that making international payments can be a long, costly and complicated process. That's why we are working with Western Union® Business Solutions to give you a quick and simple solution, Pay 24/7, which avoids delays and expensive bank charges.

Pay 24/7 is a reliable online payment platform that allows you to make telegraphic transfer. Pay 24/7 provides benefits for both the student and the school – it provides you with certainty around up-front costs and reduces the number of lost payments, and allows the School to receive your payment in full.

Telegraphic transfer payments

- **Peace of mind** – have confidence that your fees will be delivered to the school on time and in full, usually within two working days.
- **No transaction charges** – there are NO transaction fees from Western Union Business Solutions.
- **Pay in a currency of your choice** – your payment will be paid to the school in Swiss Francs (CHF), even though you have selected to pay in your home currency.
- **Guaranteed payment amount** – lock in an exchange rate for 72 hours.
- **Reduced bank service fees** – your transaction is initiated as a local transfer.

Customer Service

If you have any questions regarding the service, we have arranged for Western Union Business Solutions to provide a dedicated customer service team that can help you with any additional information on the service and its benefits, and/or walk you through the process.

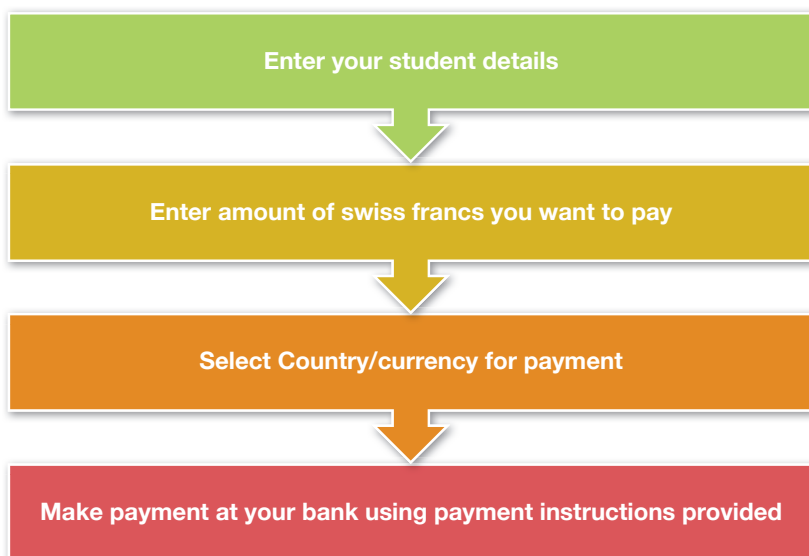
Please contact us on

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Phone: **+41 848 80 42 42**

Monday to Friday 8.00 to 5.30 p.m. Greenwich Mean Time (GMT +1)

www.business.westernunion.ch

MAKING A PAYMENT VIA WESTERN UNION BUSINESS SOLUTIONS



Steps to make payments

Go to the web page of school and click on the link Pay 24/7.

Step 1: Enter your student information

Step 2: Enter amount of Swiss Francs (CHF) for your payment

Step 3: Select Country/currency for payment

- Select payment Country/currency Due to international banking regulations some currencies are unable to be traded as part of this service. In instances where your currency does not appear as an option, please select an alternative currency as the United States dollar.
- Enter payer details and print document Containing account information for Western Union Business Solutions. Transfer your payment at your bank or via your online banking service, if applicable

Step 4: Payment finalised – Make payment at your bank using the instructions. Western Union Business Solutions will transfer your payment to your Educational Institution in Swiss Francs (CHF), on the same day we receive your payment.

FREQUENTLY ASKED QUESTIONS

Why is using the Western Union Business Solutions Pay 24/7 service better than using my bank?

Your bank is likely to send your international payment without you knowing what the currency exchange rate is. This not only costs you more, but is also likely to result in unforeseen additional bank charges. By using Pay 24/7, you receive a guaranteed rate of exchange which you can accept before you pay. You can also rest assured that your chosen Educational Institution will receive your fees in full.

Do I need to provide my school's bank details?

No. You only need the local bank details that will be provided to you as a PDF through the Western Union Business Solutions service. Western Union Business Solutions holds the institution's bank details and all payments will be allocated accordingly using individual student ID numbers.

Can I make a transfer via my own bank?

To get the benefits of this service it is important that you send your fee amount to the Western Union Business Solutions account details you are provided with. You can use your own bank to make this transfer to Western Union Business Solutions' account. Make sure that your bank sends you the reference number you have been given. This ensures your tuition fee is easily identifiable by your Educational Institution and your registration does not incur any delay.

Which fees can I pay using this service?

This service can be used to make payment for all invoices on your student fees account.

I can find my home country but it doesn't let me use my home currency?

Unfortunately due to international and domestic banking regulations some currencies are unable to be traded on the open market, or as part of this service. In instances where your country does appear as an option but the currency is unavailable, the system will default to the next best currency to use.

The Pay 24/7 service is provided by Western Union® Business Solutions under its agreement with the Educational Institution. We can accept local currency subject to bank and/or country regulations restricting the export or exchange of local currency. Western Union Business Solutions makes money from currency exchange. All other logos, trademarks, service marks and trade names referenced in this material are the property of their respective owners.

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